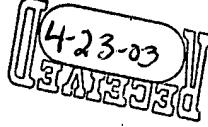


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Group Art Unit: 2645
Examiner: Gauthier, Gerald

April 23, 2003

Confirmation No. 7100
Serial No. 09/164,807
Filed: 10/01/1998
Inventor's: William D. Castagna
Title: METHOD FOR CUSTOMIZING INFORMATION FOR
INTERACTING WITH A VOICE MAIL SYSTEM
Attorney File No.: 33318/WWW/D2

Official

4-23-03
SEARCHED

Box AF (RCE)
Director for Patents
Washington, D.C. 20231

**RESPONSE TO NOTICE OF NON-COMPLIANT AMENDMENT (VOLUNTARY REVISED
PRACTICE) AND FIRST AMENDMENT AFTER RCE**

Dear Sir,

This is responsive to the Official Communication, Notice of Non-Compliant Amendment (Voluntary Revised Practice), dated April 14, 2003 and also responsive to the Advisory Action continuing the final rejection dated January 2, 2003, rejecting all claims. This document substitutes for the previously filed FIRST AMENDMENT AFTER RCE.

If an extension of time is required, please consider this a request therefore. If any additional fees are required, charge Deposit Account No. 19-3790.